

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant | : Suder et al. | Art Unit | : 2616 |
| Serial No. | : 10/072,343 | Examiner | : Hanh Nguyen |
| Filed | : February 7, 2002 | Conf. No. | : 4155 |
| Title | : QUALITY OF SERVICE IN A REMOTE TELEPHONE | | |

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT